## **ARGYLL & BUTE COUNCIL**

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### **CUSTOMER SERVICES**

21 APRIL 2016

## EXTRACT OF PERFORMANCE REVIEW AND SCRUTINY COMMITTEE HELD ON 25 FEBRUARY, 2016

#### 11. PERFORMANCE REVIEW AND SCRUTINY COMMITTEE HANDBOOK

Members considered a draft "Performance and Scrutiny Review Handbook" which had been prepared at the request of the Committee and as part of an Improvement Strategy Plan.

#### Decision

The Committee;

- (i) noted the report;
- (ii) approved the "Performance and Scrutiny Review Handbook" as a reference point to undertaking effective scrutiny; and
- (iii) agreed to submit the "Performance and Scrutiny Review Handbook" to Council for information.
- (Ref: Report by Chief Internal Auditor, dated 25 February 2016, submitted)